

## ADA Compliance Policy

The Oak Lawn Park District is dedicated to providing quality services in park and recreation programs that are inclusive and accessible to all patrons. The agency will ensure compliance with the Americans with Disabilities Act by taking all reasonable steps to remove barriers to participation and services. The Oak Lawn Park District will not discriminate against qualified individuals with disabilities in its services, programs, activities, or employment.

### Request for Modification Procedures:

The Oak Lawn Park District will make reasonable modifications to policies and programs to ensure that patrons with a disability have an equal opportunity to enjoy all of its programs, services, and events. Anyone who requires an auxiliary aid, modification of a policy or procedure or needs to make a request for a reasonable accommodation should contact the ADA Compliance Officer, Julie Ryan as soon as possible but no later than 14 days before the scheduled event.

### Compliance Officer Contact Information:

Phone: 708-857-2200

Email: [jryan@olparks.com](mailto:jryan@olparks.com)

Address: 4625 W. 110<sup>th</sup> St.  
Oak Lawn, IL  
60453

### Concerns/ Complaints:

Concerns that a program, service or event sponsored by the Oak Lawn Park District is not accessible to persons with a disability should be directed to the facility manager or supervisor of the program or event. If the problem is not resolved, patrons should contact the ADA compliance officer Julie Ryan at 708-857-2200 or [jryan@olparks.com](mailto:jryan@olparks.com). If the issue is not resolved within 14 business days, patrons should contact the executive director Maddie Kelly. Patrons can express their concern by phone, in writing, or request a face-to-face meeting. Alternative means of filing complaints such as personal interviews or a tape recording of the complaint will be made available upon request.

### Executive Director Contact Information:

Phone: 708-857-2225

Email: [mkelly@olparks.com](mailto:mkelly@olparks.com)

Address: 9400 S. Kenton Ave.

Oak Lawn, IL  
60453

Adopted by the Oak Lawn Park District Board Aug. 14, 2017