



Community Needs Survey 2025

Dear Oak Lawn Park District resident:

The Oak Lawn Park District is conducting a survey to discover the present and future needs for programs, park areas and facilities as identified by residents within the Oak Lawn Park District. Only through your input can the Oak Lawn Park District truly provide facilities and services which are suitable to your leisure interests. Participation in this study is completely voluntary and only data in grouped form will be published. Since the accuracy of the findings depends on a high rate of response from the population, we urge you to take time to complete the questionnaire by **February 28, 2025**.

All participating households will be entered into a raffle, and five (5) \$100 park district gift cards will be awarded to survey participants. Personal information will be used for the sole purpose of the raffle. Survey responses are kept anonymous, and personal information will be deleted after raffle winners are determined. *Entering the raffle is optional.*

If you have any questions, please email us at admin@olparks.com or by calling the Park District's office at (708) 857-2225. We appreciate your time and assistance.

Sincerely,

Tom Hartwig

Executive Director, Oak Lawn Park District

1. How many years have you lived in Oak Lawn? If less than one year, enter zero.

2. Please give your overall opinion of the Oak Lawn Park District. If you are not familiar enough to offer an opinion, please mark "Unfamiliar."

Completely Dislike 0 1 2 3 4 Neutral 5 6 7 8 9 Highest Regard 10 Unfamiliar 11

3. What do you like most about the Oak Lawn Park District, or what does it do particularly well? Please be specific, and feel free to include feedback from other household members.

4. About what percent (0-100%) of your property taxes do you think goes to the Oak Lawn Park District? Please provide your best estimate without checking your tax bill or any other information.

5. In your opinion, do you feel you are getting a good value of your tax dollar from the Oak Lawn Park District?

- Yes
- No
- Unsure

6 The Oak Lawn Park District is committed to creating an environment that respects and celebrates the differences of all community members by providing access and opportunities to everyone, regardless of social/ financial/ethnic background, gender, age, sexual orientation, or physical ability.

Do you believe that your household is properly represented and included within the Park District and its offerings?

Yes

No

7. Thinking about your response to Question #6 above, why do you feel that way? Please provide any examples or specifics below.

8. During the past 12 months, how many times have you or a member of your household:

Participated in an Oak Lawn Park District program

1-5

6-10

11-25

25+

Played golf at Stony Creek Golf Course

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited an Oak Lawn Park District park

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited the Oak View Center & Museum

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited the Community Pavilion

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited the Ice Arena

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited the Racquet, Fitness & Gymnastics Center

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Used a Park District walking path

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited Central Pool

- 1-5
 - 6-10
 - 11-25
 - 25+
-

Visited Centennial Aquatic Center

- 1-5
 - 6-10
 - 11-25
 - 25+
-

9. Please rate your overall satisfaction with the Oak Lawn Park District parks, playgrounds, nature areas and facilities/buildings.

Baseball Fields

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Basketball Courts

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Centennial Aquatic Center

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Central Pool

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Community Pavilion

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Dog Park

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Fitness Centers

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Ice Arena

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Inclusive Playground Equipment

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Menard Center

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Oak Lawn Park District Prairie

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Oak View Center & Museum

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Playgrounds

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Racquet, Fitness & Gymnastics Center

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Skate Park

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Soccer Fields

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Stony Creek Golf Course

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Softball Fields

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Splash Pads

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Tennis Courts

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Volleyball Courts

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Walking/Biking Path

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

Wolfe Wildlife Refuge

- Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Don't Know/Don't Use
-

10. If you are not satisfied with a specific Oak Lawn park, playground, nature area, or facility/building, please describe which one(s) and why.

11. If you haven't visited any park, playground, nature area, or facility recently, why not? *Select all that apply.*

- | | | |
|---|--|---|
| <input type="checkbox"/> Do not have children/children are grown | <input type="checkbox"/> Poor health or mobility issues | <input type="checkbox"/> Cost/Fees are too high |
| <input type="checkbox"/> Location issues, lack of transportation | <input type="checkbox"/> Nothing of interest offered | <input type="checkbox"/> Use other facilities for recreation/activities |
| <input type="checkbox"/> Unfamiliar with Park District parks/facilities | <input type="checkbox"/> Dislike the Park District, had bad experience | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Too busy/don't have time | <input type="checkbox"/> Inconvenient hours of operation | |

12. If you use other facilities for your recreational needs, where do you go?

13. In the past 12 months, have you or household members participated in Oak Lawn Park District recreation programs or community events?

Yes

No

14. Please list the Oak Lawn Park District programs or events that you or other household members have participated in or attended in the past 12 months. For any programs, please specify the age group.

15. Please rate your overall satisfaction with the Oak Lawn Park District recreation programs and events you recently attended/participated in.

Completely Dislike 0 1 2 3 4 Neutral 5 6 7 8 9 Highest Regard 10 Unfamiliar 11

16. HOW have you or members of your household found out about the programs and services offered by the Oak Lawn Park District? (Please check ALL that apply)

- | | | |
|--|---|--|
| <input type="checkbox"/> Flyers/posters at Oak Lawn Park District Facilities | <input type="checkbox"/> Marquees/Banners | <input type="checkbox"/> Oak Lawn Park District Digital Brochure |
| <input type="checkbox"/> Oak Lawn Park District Emails | <input type="checkbox"/> Oak Lawn Park District Staff | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Friends & Neighbors | <input type="checkbox"/> Newspapers | |
| <input type="checkbox"/> Oak Lawn Park District Social Media | <input type="checkbox"/> Oak Lawn Park District Website | |

17. How would your household PREFER to find out about the programs and services offered by the Oak Lawn Park District? (Please check ALL that apply)

- | | | |
|--|---|--|
| <input type="checkbox"/> Flyers/posters at Oak Lawn Park District Facilities | <input type="checkbox"/> Marquees/Banners | <input type="checkbox"/> Oak Lawn Park District Digital Brochure |
| <input type="checkbox"/> Oak Lawn Park District Emails | <input type="checkbox"/> Oak Lawn Park District Staff | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Friends & Neighbors | <input type="checkbox"/> Newspapers | |
| <input type="checkbox"/> Oak Lawn Park District Social Media | <input type="checkbox"/> Oak Lawn Park District Website | |

18. Are there PROGRAMS at the Oak Lawn Park District that you or members of your household feel should be DEVELOPED OR EXPANDED? Indicate which programs your household would like to see developed or expanded. Please RANK THE TOP 4 PROGRAMS you feel are most important to your household. (Using the space next to each program, place a "1" next to your top choice; "2" for your 2nd choice; "3" for your 3rd choice, and; a "4" for your 4th choice).

Adult art, dance, performing arts _____

Indoor rental space _____

Adult educational opportunities _____

Martial arts instruction _____

Adult fitness/wellness programs _____

Open gyms _____

Adult health/safety programs _____

Preschool programs _____

Adult sports programs _____

Senior programs _____

Adventure/travel programs _____

Summer concerts _____

Child care/Day camps _____

Teen programs _____

Environmental education _____

Youth art, dance, performing arts _____

Group exercise _____

Youth educational opportunities _____

Gymnastics/tumbling programs _____

Youth fitness/wellness programs _____

Hockey/ice skating _____

Youth sports programs _____

Inclusion opportunities _____

19. Are there FACILITIES within the Oak Lawn Park District that you or members of your household feel should be DEVELOPED OR EXPANDED? Indicate which facilities your household would like to see developed or expanded. Please RANK THE TOP 4 FACILITIES you feel are most important to your household. (Using the space next to each facility, place a "1" next to your top choice; "2" for your 2nd choice; "3" for your 3rd choice, and; a "4" for your 4th choice).

- Banquet facility _____
- Nature center & trails _____
- Baseball and softball fields _____
- Outdoor bandshells _____
- Community gardens _____
- Outdoor basketball courts _____
- Dance studio _____
- Outdoor pickleball courts _____
- Disc golf course _____
- Outdoor swimming pool/aquatic complex _____
- Dog park _____
- Outdoor tennis courts _____
- Golf course _____
- Parking lots _____
- Indoor fitness and exercise facilities _____
- Picnic areas and shelters _____
- Indoor golf practice facility _____
- Playground equipment _____
- Indoor gyms _____
- Restaurant _____
- Indoor swimming pool _____
- Small neighborhood parks _____
- Indoor turf fields _____
- Soccer fields _____
- Lacrosse field _____
- Walking/biking trails _____
- Large community parks _____
- Youth football fields _____
- Natural areas _____
- Other (please specify): _____

20. WHICH of the following projects or improvements would you be most willing to SUPPORT within the Oak Lawn Park District? (Please check ALL that apply)

- | | | |
|--|--|---|
| <input type="checkbox"/> Additional community gardening areas | <input type="checkbox"/> Additional walking/biking trails | <input type="checkbox"/> Additional older adult (+55 yrs) programming |
| <input type="checkbox"/> Development of an outdoor aquatic complex | <input type="checkbox"/> Development of a senior center | <input type="checkbox"/> Renovation of existing playgrounds |
| <input type="checkbox"/> Additional fitness park areas | <input type="checkbox"/> Additional outdoor pickleball courts | <input type="checkbox"/> Additional youth (0-17 yrs) programming |
| <input type="checkbox"/> Development of indoor turf fields | <input type="checkbox"/> Maintain/update existing parks & facilities | <input type="checkbox"/> Development of an indoor aquatic complex |
| <input type="checkbox"/> Additional splash pads | <input type="checkbox"/> Additional adult (18-54 yrs) programming | <input type="checkbox"/> None – our household is not interested in supporting any additional projects/improvements at this time |
| <input type="checkbox"/> Development of outdoor turf fields | <input type="checkbox"/> More special events/community celebrations | <input type="checkbox"/> Other: |

21. For the items you listed in the previous section, which items would you still support even if it meant an increase in tax dollars to accomplish?

22. Please rank the following of importance when considering participating in and Oak Lawn Park District program (slide over your options from the left column to the right column with the most important option being on the top).

Cleanliness of facility _____

Day of the week program is offered _____

Ease of registration _____

Instructor knowledge _____

Instructor professionalism _____

Program Cost _____

Program Location _____

Safety of facility _____

Time of day program is offered _____

The following information is helpful in providing us with the ability to describe different groups of households so that better management and planning can be made. Your answers will be used for statistical purposes and will not be identified with you personally.

23. Which age groups impact your decision to register for Oak Lawn Park District programs?

- Kids age 0-4 years with a parent
- Kids age 5-9 years-old
- Kids age 10-12 years old
- Teens age 13-17
- Young adults 18-24
- Adults 25-55
- Seniors 55 & up
- Adults and Seniors without kids in the house
- Other:

24. Which best describes you? (Please check one)

- Female
- Male
- Non-binary
- Prefer not to answer

25. What year were you born?

26. How would you best describe your race? (Check ALL that apply)

- American Indian and Alaska Native
- Asian
- Black or African-American
- Hispanic or Latino
- White
- Other:

27. Which best describes your family unit? (Please check one)

- Single, no children
- Married/Couple, no children
- Single, with children
- Married/Couple, with children

28. If you have children living in your home, please indicate the number of children you have under each category.

- Under 2 years old
- Preschool age
- K – 2nd Grade
- 3rd – 5th Grade
- Middle School
- High School
- Over 18 years old

29. Please share your name and address if you would like to be entered into the raffle. *All personal information will be kept strictly confidential.*

Thank you for taking the survey.

//

www.olparks.com